

Arkansas Network Adequacy Review Timelines

RHLD, Arkansas Insurance Department

Process #	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	Tentative End Date	
Process 1: Maintenance of Uniform Provider Type Definitions & Provider Descriptions						
1.00	AID	Uniform Provider Type Definition AID reviews the provider type list that will be monitored for network adequacy along with NUCC taxonomic components. The initial list is prepared in consultation with Arkansas Department of Health and later provided to the issuers for comment.	1) NUCC taxonomy	1) <i>Provider type definitions (AID file name "Provider Type Taxonomic Descriptions")</i>	12/5/2022	<i>Date updated on 9/8/2022</i>
Process 2 Round 1 (Provider Type-NPI Pool maintenance) : November (of current year) -March (of next year)						
2.00		Uniform provider description This is a collaborative attempt to maintain a uniform view of classification of healthcare providers who administer services to Arkansans. This NPI pool was initially created in PY2017 for different provider types.				
2.10	AID	In building the output, AID will look at a) new NPI in the latest ECP/NA templates received during prior year certification reviews and if the latest NPI registry has a qualifying taxonomy, add them to the C-Buckets b) AID will also remove deactivated/deceased providers observed in the NPI Registry.	1) Latest <i>"Current Finalized Provider Type-NPI Pool"</i> published by AID 2) <i>NPI Registry</i>	AID file name "2023 Round 1 Initial Provider Type-NPI Pool Template"	11/15/2022	<i>Date updated on 9/8/2022</i>
2.15	AID & Issuers	AID conducts webinar style meeting covering process# 1.00, 2.10, 2.20, 2.30, 2.40 and 2.50. AID will solicit feedback on progress and expectations in the upcoming Provider-Type-NPI-Pool (PTNP) data maintenance rounds	Meeting between regulator and industry	Meeting minutes posted on AID's network adequacy(NA) homepage.	12/8/2022 (10:00am - 11:30am)	<i>Date updated on 9/8/2022</i>
2.20	Individual Issuers	Issuers communicate changes necessary to the initial PTNP through addition/deletion suggestions using template provided by AID (output of process#2.10 functions as the template).	Output of Process#2.10	1) Addition/deletion suggestions to the PTNP (Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_AddDelete.csv")	1/16/2023	<i>Date updated on 9/8/2022</i>

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2.30	AID	AID consolidates addition/deletion suggestions on the PTNP for Industry to vote.	1) Output of Process#2.20	1) Consolidated addition/deletion suggestions to the PTNP (AID file name "Industry Provider Type Addition-Deletion suggestions")	1/31/2023 2/10/2023	<i>Date updated on 2/9/2023</i>
2.40	Individual Issuers	Issuers communicate opposition to any addition/deletion suggestions in the PTNP via template provided by AID (output of process#2.30 also functions as a template).	1) Output of Process#2.30	1) Individual issuers' votes on the consolidated addition/deletion suggestions to the PTNP (Suggested file name "<Date of submission in YYYYMMDD format>_<issuers' NAIC#>_<issuers' name>_ObjectionVote.csv")	2/15/2023 2/27/2023	<i>Date updated on 2/9/2023</i>
2.50	AID	AID processes issuers' votes to finalize PTNP. At the end of this process, a uniform provider classification is available to all stakeholders in Arkansas.	1) Output of Process#2.40	1) Final consolidated PTNP (AID file name "Current Finalized Provider Type-NPI Pool")	3/15/2023	<i>Date updated on 9/8/2022</i>
Process 2 Round 2 (Provider Type-NPI Pool maintenance): June - October (of same year)						
2.55	AID	AID generates the industry input template needed for the mid-year PTNP review	1) Output of Process#2.50	AID file name "2023 Round 2 Initial Provider Type-NPI Pool Template"	6/28/2023	<i>Date updated on 9/8/2022</i>

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2.57	AID & Issuers	AID conducts webinar style meeting covering process# 2.60, 2.70, 2.80 and 2.90. AID will communicate expectations for Round 2 of the Provider-Type-NPI-Pool (PTNP) data maintenance	Meeting between regulator and industry	Meeting materials will be posted on AID's network adequacy(NA) homepage.	6/29/2023 (10:00am - 11:00am)	<i>Date updated on 9/8/2022</i>
2.60	Individual Issuers	Issuers communicate changes necessary to the PTNPs through addition/deletion suggestions using template provided by AID (output of process#2.55 functions as the template).	1) Output of Process#2.55	1) Addition/deletion suggestions to the PTNP via template provided by AID (Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_AddDelete.csv")	8/2/2023	<i>Date updated on 9/8/2022</i>
2.70	AID	AID consolidates addition/deletion suggestions to the PTNP for industry to vote.	1) Output of Process#2.60 2) Latest available Federal "Essential Community Providers/Network Adequacy" templates 3) NPI Registry	1) Consolidated addition/deletion suggestions to the PTNP (AID file name "2023 Round 2 Industry Provider Type Addition-Deletion suggestions")	8/16/2023	<i>Date updated on 9/8/2022</i>

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Process #	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	Tentative End Date	
2.80	Individual Issuers	Issuers communicate opposition to any addition/deletion suggestions in the PTNP via template provided by AID (output of process#2.70 functions as the template).	1) Output of Process#2.70	1) Individual carrier votes on the consolidated addition/deletion suggestions to the PTNP (Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_ObjectionVote.csv")	9/15/2023	<i>Date updated on 9/8/2022</i>
2.90	AID	AID processes issuers' votes to finalize PTNP.	1) Output of Process#2.80	1) Final consolidated PTNP (AID will update "Current Finalized Provider Type-NPI Pool")	10/31/2023	<i>Date updated on 9/8/2022</i>
Process 3.a (Annual Network Adequacy Data submission and certification review): April-August						
3.00	Individual Issuers	Individual issuers now use the PTNP towards generation of the network adequacy reports for AID review.	1) Output of Process#2.50	All applicable data cited in SERFF's Plan Management General Instructions documents	5/15/2023 (Tentative)	<i>Date updated on 9/8/2022</i>
3.10	AID	AID reviews network adequacy reports in conjunction with up-front justifications with Rule 106 and in comparison with other Issuers.	1) Output of Process#3.00	Any combination of the following: 1) Objections when up-front justifications are deemed inadequate and/or degree of NA non-compliance versus provider availability warrants regulatory communication 2) State approval (provisional or otherwise) 3) Denial of State approval	6/16/2023 (Tentative)	<i>Date updated on 9/8/2022</i>
3.20	Individual Issuers	Response to objections if made by AID.	1) Objections by AID (Output of Process#3.10)	1) Revised justifications via AID template (and revised NA reports if deemed necessary)	TBD	

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3.30	Individual Issuers/AID	Potential back and forth between Individual Issuers and AID through repeat of Process # 3.10 & Process # 3.20		Either of the two: 1) State approval (provisional or otherwise) 2) Denial of State approval	TBD
Process 3.b (mid-year monitoring of Network Adequacy): mid-September - November					
4.00	AID	AID analyzes for changes in access metrics for issuers who meet two conditions a) Issuers whose plans are in effect in the current calendar year and b) who have been certified for the coming calendar year though Process 2 Cycle 2. Issuers who have decided not to continue and not applied for certification in the current calendar year will not be reviewed. Changes in provider details in ECP/NA template and latest PTNP will be used to observe if improvement has been made where objections were made in the prior certifying year. AID will attempt to use a new additional geo-access scoring based on provider practicing locations between the prior and new year's ECP/NA template along with the applicable PTNP. In addition, AID may review a) complaint & inquiry internal data and b) Online provider directories with requirements in Rule 106.	Any combination of the following 1) Consumer complaints 2) Output of Process#3.00 (ECP/NA Template submitted across 2 subsequent years) 3) Output of Process#2.90 4) Analysis of online provider directories with other NA data	Report to individual issuers on findings.	12/31/2021

Notes:

1) AID's file location is the web-page <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>.

2) The carrier's file destination is AID's secure FTP server accessed per document "General Data submission process to RHLD" located in <http://rhld.insurance.arkansas.gov/Info/Public/Templates>

[Click to Open File](http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy)

[Click For Instructions](http://rhld.insurance.arkansas.gov/Info/Public/Templates)